

CHAPTER 4

CONCLUSION

This chapter talks about the conclusion of this research based on the discussion. After analyzing the conversation of the characters of *Going in Style* movie and finding the thanking's utterance used by the character of *Going in Style* movie, this study makes the conclusion related to the research about gratitude strategies, the function of the gratitude strategies, and the strategy for expressing gratitude are used by the character of *Going in Style* movie.

First, this study finds that the character of *Going in Style* movie often use strategy A which is thanking somebody explicitly and directly. And this study also finds one utterance which is strategy D (expressing appreciation of the act) classified as an implicit strategy, as the writer explained in chapter two. However, an explicit strategy may be combined with more indirect ones. The writer found one strategy that combines strategy A (thanking somebody explicitly) with strategy D (Expressing appreciation of the act). This study also finds some of strategy G which is expressing emotion. In strategy G, the writer found the context was not from the utter which is expressed by the characters. However, the writer found the context by observing the facial emotions of the characters in the movie, *Going in Style*.

Second, this study finds some of the function for the gratitude strategy which is used by the character of *Going in Style* movie. There are seven of the functions of gratitude strategies which are acknowledging a small/major favor, making the end's conversation, refusing an offer, making the hearer feels good, assuring a person of one future, dismissing a person or one's service, irony, and sarcasm used by the characters of *Going in Style* movie. And the most function of the gratitude strategy used by the characters of *Going in Style* movie is acknowledging a small/major favor.

Third, this study finds some of the strategies for expressing gratitude used by the characters of *Going in Style* movie. There are seven expressions of gratitude used by the characters of *Going in Style* movie which are thanking (which is expressed only by using word "thank you", "thanks a lot", "thanks", "thank you very much",), appreciation (The word such as "I Appreciate"), apology (apology used to express thanking has to do with "the speaker's recognition of a burden

suffered by the hearer), positive feeling, other, attention getter (in thanking situations, attention getter and address term are likely to occur in the same utterance), and recognition of imposition.

