Chapter 5

CLOSING

5.1. Conclusion

As a final semester student of the D3 English study program at Darma Persada University, the internship program is an activity and an absolute requirement for students to be able to reach the final stage of lectures or graduation. The internship program for D3 students lasts for approximately 2-3 months, and after completing the internship, the student will make a report as evidence that the student has completed his internship.

During my internship, I have felt so many benefits and unforgettable experiences, especially in the hospitality sector, which, incidentally, is one of the most global and universal jobs. The internship program that I run has an important role in the sustainability of my career, I am directed to be able to compete, build character based on Pancasila, manage time, and be wise in carrying out responsibilities.

As a student who was placed in an administrative position, the hotel, namely Hotel Royal Tulip, provided supporting facilities as long as I carried out my duties and responsibilities. These facilities include personal work desks, personal work equipment, canteens, health rooms, entertainment rooms, and so on. In addition to the facilities, of course I also got new experiences about in the work of an admin, such as how to photocopy, scan, organize documents, pick up the phone, and receive guests. Another thing that I can feel is that the Royal Tulip Hotel is very concerned about the quality of both employees and trainees who gain knowledge and experience at the hotel. The hotel strongly supports the career sustainability of the training and employees at the Royal Tulip hotel. This is evident from the employee promotion program, which is the best employee program every year as a form of appreciation. The trainees are free to seek experience in different departments and job vacancies are available. open at all times for training.

In this regard, I hope that Royal Tulip Hotel can continue to grow and develop into a hotel company that produces interns with outstanding human resources at every level of their respective careers.

5.2. Suggestion

After experiencing many obstacles and benefits during an internship, the things that I think need to be considered before carrying out an internship are as follows:

- 1. The involvement of academic supervisors greatly affects the implementation of the internship program. Students are expected to continue to update and pay attention to the directions and information provided by the supervisor.
- 2. Students must know the place of destination and the duration of the internship period at least a month before the implementation of the internship program.
- 3. Students are expected to choose an internship place according to their study program or can choose a place recommended by the University in order to avoid unwanted obstacles.

- 4. Always provide the latest information or problems that occur during internships to their respective supervisors so that communication continues and is under control.
- 5. Physical and mental health preparation is very necessary because of the difference between the world of college and the world of work.

I hope that with these suggestions, students can pay more attention to their internship activities in the future.

