

DAFTAR PUSTAKA

Gazpersz, Vincent, 2003, Total Quality Management (TQM), Jakarta : Penerbit
PT. Gramedia Pustaka Utama.

Hardjosoedarmo, soewarso, 2001, Total Quality Management, Edisi Revisi, Andi
Yogyakarta

Howard. S. Gitlow & Shelly J. Gitlow, TQM In Action : Combines Deming's Philosophy
and Japanese Management System, PTR Prentice Hal, Inc.

Tjiptono, Fandy, 1995, Total Quality Management, Andi off, Yogyakarta.

Lungan, Richard, 2006, Aplikasi Statistic dan Hitung Peluang, Yogyakarta : Penerbit
Graha Ilmu

Sudjana, 1989, Metode Statistic, Tarsito, Bandung

Walton, Mary, 1996, The Deming Management Method, New York : Dodd, Mead and
Company

Situs:Histogram

[https://sites .google.com](https://sites.google.com)

more: <http://www.transkerja.com/2014/03/tugas-dan-fungsi-operator-produksi.html#ixzz3kBY7ayuf>

- See more at: <http://manajemenproduksi.com/manajemen-supplier-dan-supply-chain-bahan-baku/#sthash.obGOz2Ky.dpuf>

